

This is how we do things here at Assured Cleaning Services...

Our Values

<p>Demonstrating care about our customers and colleagues</p>	<p>‘Representing Assured Cleaning Services...’ With a smile With a positive attitude Be enthusiastic Uniform</p>	<p>‘Practicing safe work habits...’ Work safely Report anything unsafe Responding properly in an emergency</p>	<p>‘Practicing teamwork...’ Understand each other’s roles Sharing and helping each other</p>	<p>‘Showing respect for Assured Cleaning Services and the Community...’ Care for our equipment Don’t waste resources Report anything broken</p>
<p>Delivering quality work to our customers</p>	<p>‘Talking to others...’ Pay attention Make eye contact Respond with sincerity Ensure satisfaction</p>	<p>‘Pleasing our customer...’ Show you care Build trust Act before being asked Respond positively to feedback</p>	<p>‘Knowing our roles...’ Understand the team Know who to go to</p>	<p>‘Showing respect for others...’ Be considerate Be kind Appreciate our differences</p>
<p>Appreciating our customers and colleagues</p>	<p>‘Make a great first impression...’ Personal appearance Cleanliness in my section & cleaning cupboard With a smile “Good morning/good afternoon/good evening”</p>	<p>‘Be flexible...’ Ensure our customer is satisfied Go above and beyond</p>	<p>‘Be gracious...’ Be prepared to work Have everything I need to complete the task Work efficiently and neatly</p>	<p>‘Go above and beyond...’ Take opportunities to go the extra mile Make our customer feel special</p>